



# User Manual

## BAGTAG Track





## Welcome to BAGTAG Track.

Your device works in combination with the BAGTAG app and is compatible with BAGTAG electronic bag tags.

Please keep in mind that the Track does not have an on/off button and only uses power when moving. Recharge the device with the included power cable.

To activate the BAGTAG Track, download the BAGTAG application in the Apple App Store or Google Play Store.



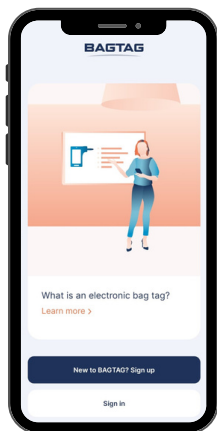
# Register in the BAGTAG app

## Create an account in the BAGTAG app

Already have an account in the BAGTAG app? Then you can skip this part.

**Step 1:** Download the BAGTAG app in the App or Google Play store.

**Step 2:** Create a new account by signing up with your e-mail address.



# Add Track to devices

## Add the Track to your BAGTAG account

**Step 1:** Go to the 'Devices' section in the BAGTAG app.

**Step 2:** Choose the option 'Track' and follow the instructions in the app to start adding the device by scanning the QR code on the back of the Track.

The Track is now added to your devices.

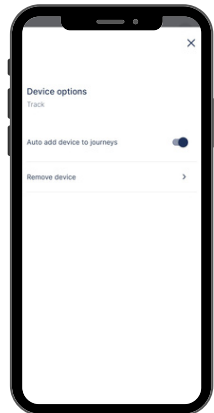


# View location

## Show current location

You can always see the Track's current location on the map.

- **Checked in for a flight?** Go to the 'Journey' section (the aircraft icon) of the app. The Track is automatically added to each journey you take. You can disable this by going to 'Devices', tap on the three dots (top right) and disabling auto-add.
- **Haven't checked in or want to try out the Track?** Go to the Track in the 'Devices' section (the bag icon) off the app and go to 'View location'.



# Start first journey

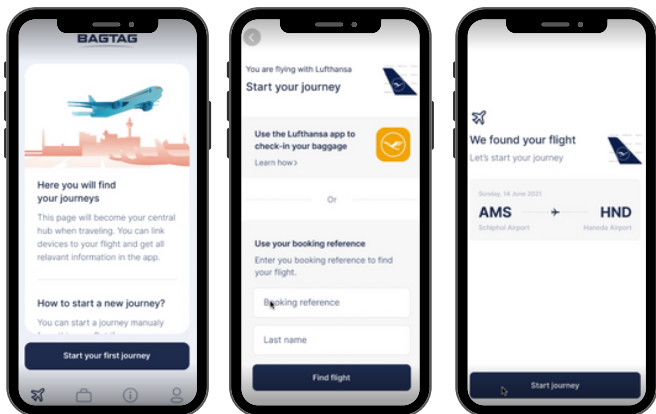
## Check-in and find flight

### With an electronic bag tag:

The Track is automatically added to each journey you take. You can disable this by going to 'Devices', then tapping on the three dots (top right) and disabling auto-add.

### Without an electronic bag tag:

Check in for your flight by selecting the airline in the BAGTAG app, which will redirect you to the airline's check-in process. The BAGTAG app will have found your flight after check-in and your journey can begin.



# Charging & battery power

## Charging

Charge the Track with the enclosed cable. Once plugged in, you will see a light on the side of the tracker:

- A red light means that the battery is charging.
- A green light means that charging is complete.
- An intermittent white light indicates that the device is being updated.

## Battery power

The Track does not have an on/off switch and will automatically turn on and off when it's on the move.

The battery status indicates how much battery power is remaining. It's worth checking the battery level before using the device.

You will receive a low battery notification when there is less than 20% battery power remaining. The more you use the Track, the more battery power it uses.

# Resetting & handling

## Resetting

In case the Track is charged but doesn't work, reset the device by gently pushing a paperclip in the pinhole next to the LED for 10 seconds. Release the paperclip when a white light blinks, indicating that the tracker has been reset. A blue light indicates that the Track has started working again.

## Handling

The Track is made of durable plastic but it has sensitive electronic components inside. It can get damaged if dropped, burned, punctured, or crushed, or if it comes in contact with liquid. Don't use a damaged Track, such as one with a broken cover, as it may cause injury.

## Please note!

Always place the tracker in the center of your bag to maximise the separation distance between the tracker and yourself. At all times, try to minimise the time that you are in close proximity to the BAGTAG Track.



# Regulatory information

## EU declaration of conformity

Hereby, BAGTAG declares that the radio equipment type Versa 1 is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following internet address:  
<https://bagtag.com/terms-conditions/>.

## FCC regulatory statements

The Versa tracker is registered under FCC ID: 2ASXO-VERSA1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: This device may not cause harmful interference, and · This device must accept any interference received, including interference that may cause undesired operation. No changes shall be made to the equipment without the manufacturer's permission as this may void.

## FCC radiation exposure statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The highest SAR value as reported to the authorities for the VERSA 1 when tested for use by the Body and Simultaneous usage conditions is 1.19W/kg and 1.24W/kg respectively against a limit of 1.6W/kg. Please follow the instructions included in the Quick Start Guide for product installation and use.

### **ISED regulatory statements**

ISED Certification Number (IC): 25113-VERSA1 This device complies with ISED's license-exempt RSSs. Operation is subject to the following two conditions: • This device may not cause interference, and • This device must accept any interference, including interference that may cause undesired operation of the device.

### **RSS-102 RF exposure compliance of radiocommunication apparatus**

The BAGTAG Track has been designed to comply with ISED Canada (RSS-102) radiation exposure limits set forth for an uncontrolled environment. The highest SAR value as reported to the authorities for the BAGTAG Track when tested for use by the Body and under simultaneous usage conditions is 1.19 W/kg and 1.24W/kg respectively against a limit of 1.6W/kg. Please follow the instructions included in the Quick Start Guide for product installation and use.



Questions? E-mail us at [support@bagtag.com](mailto:support@bagtag.com)